

## Warranty Periods

### ATEM

- ATEM Camera Converter - 3 Years
- ATEM Camera Control Panel - 1 Year
- ATEM Production Studio 4K - 1 Year
- ATEM 1 M/E Advanced Panel - 1 Year
- ATEM 1 M/E Switcher - 1 Year
- ATEM 1 M/E Panel - 1 Year
- ATEM 1 M/E Production Studio 4K - 1 Year
- ATEM 2 M/E Switcher - 1 Year
- ATEM 2 M/E Panel - 1 Year
- ATEM 2 M/E Broadcast Studio 4K - 1 Year
- ATEM 2 M/E Production Studio 4K - 1 Year
- ATEM 4K Production Switcher - 1 Year
- ATEM 4 M/E Broadcast Studio 4K - 1 Year
- ATEM Studio Converter (Current and legacy) - 1 Year
- ATEM Talkback Converter - 3 Years
- ATEM Television Studio - 1 Year
- ATEM Television Studio HD - 1 Year
- GPI/Tally - 1 Year

### Audio Monitor

- Audio Monitor - 1 Year

### Camera

- Cinema Camera 2.5K - 1 Year
- Micro Cinema Camera - 1 Year
- Micro Studio Camera - 1 Year
- Pocket Camera - 1 Year
- Pocket Camera 4K - 1 Year
- Production Camera 4K - 1 Year
- Studio Camera HD - 1 Year
- Studio Camera 4K - 1 Year
- Ursa 4K - 1 Year
- Ursa 4.6K - 1 Year
- URSA Broadcast - 1 Year
- Ursa Mini 4K - 1 Year
- Ursa Mini 4.6K - 1 Year
- URSA Mini Viewfinder - 1 year
- URSA Studio Viewfinder - 1 year

### Cintel

- Cintel Film Scanner - 1 Year

### Converters

- Battery Converters - 1 Year
- Camera Fiber Converter - 1 Year
- Heavy Duty Converters - 3 Years
- Micro Converters - 3 Years
- Mini Converters - 3 Years
- OpenGear Converters - 3 Years
- Studio Fiber Converter - 1 Year

## OpenGear Frames

Our standard manufacturer's warranty is 5 years on all OG3 parts, including the power supply. RMAs are handled in cooperation with ROSS Video. They make the final call on warranties regarding OpenGear Frames and their components beyond the converter cards.

## DaVinci

DaVinci Dongle - Malfunction lifetime. (Lost or damage not covered)  
DaVinci Resolve Advanced Panel - 1 Year  
DaVinci Resolve Micro Panel - 1 Year  
DaVinci Resolve Mini Panel - 1 Year  
DaVinci Software - N/A

## Decklink

Decklink 4K Extreme 12G - 3 Years  
DeckLink 4K Extreme - 3 Years  
Decklink 4K Pro - 3 Years  
Decklink Duo 2 - 3 Years  
Decklink HD Extreme series - 3 Years  
DeckLink Micro Recorder - 3 Years  
DeckLink Mini Monitor - 3 Years  
DeckLink Mini Monitor 4K - 3 Years  
DeckLink Mini Recorder - 3 Years  
DeckLink Mini Recorder 4K - 3 Years  
Decklink Optical Fiber - 3 Years  
Decklink SDI - 3 Years  
Decklink SDI 4K - 3 Years  
Decklink SDI Micro - 3 Years  
Decklink Studio - 3 Years  
Decklink Studio 4K - 3 Years  
Decklink Quad/Quad 2 - 3 Years

## Duplicator

Duplicator 4K - 1 Year

## DVI Extender

DVI Extender - 1 Year

## Fusion

Fusion Dongle - Malfunction lifetime. (Lost or damage not covered)

## H.264 Encoding

H.264 Pro Recorder - 1 Year  
Video Recorder - 1 Year

## Web Presenter

Web Presenter - 3 years

## HDLink

HDLink 3D DisplayPort - 3 Years  
HDLink Optical Fiber - 3 Years  
HDLink Pro (DVI) - 3 Years

## Hyperdeck

Hyperdeck Shuttle - 1 Year  
Hyperdeck Studio - 1 Year  
Hyperdeck Studio Pro - 1 Year  
HyperDeck Studio 12G - 1 Year  
HyperDeck Studio Mini - 1 Year

## Intensity

Intensity Extreme - 1 Year  
Intensity Pro - 1 Year  
Intensity Pro 4K - 1 Year  
Intensity Shuttle USB/Thunderbolt - 1 Year

## Multidock

Multidock - 1 Year

## MultiView

MultiView 16 - 1 Year  
MultiView 4 - 3 Years  
MultiView 4 HD - 3 Years

## SmartView

Smartview Duo - 1 Year  
Smartview HD - 1 Year  
Smartview 4K - 1 Year  
SmartScope Duo - 1 Year  
SmartScope Duo 4K - 1 Year

## Teranex

Teranex 2D - 1 Year  
Teranex 3D - 1 Year  
Teranex AV - 1 Year  
Teranex Express - 1 Year  
Teranex MINI (All) - 3 Years

## Teranex Mini Smart Panel

Smart Panel - 1 Year

## Ultimatte

Ultimatte 12 - 1 Year  
Ultimatte Smart Remote 4 - 1 Year

## UltraScope

Pocket UltraScope - 1 Year  
UltraScope PCIe - 1 Year

## UltraStudio

UltraStudio Mini Monitor - 1 Year  
UltraStudio Mini Recorder - 1 Year  
UltraStudio Express - 3 Years  
UltraStudio 3D - 3 Years  
UltraStudio 4K - 3 Years  
UltraStudio 4K Extreme - 3 Years  
UltraStudio 4K Extreme 3 - 3 Years  
UltraStudio Pro - 3 Years  
UltraStudio SDI - 3 Years  
UltraStudio HD Mini - 3 Years

## Video Assist

Excluding: Batteries and cables which will be free from defects in materials and workmanship for a period of 12 months from the date of purchase.

Video Assist - 1 Year  
Video Assist 4K - 1 Year

## Videohub

Smart Videohubs - 3 Years (1 Year warranty only applies to the LCD/Front buttons)

12x12 & CleanSwitch 12x12  
20x20  
40x40  
12G 40x40

Videohubs, Legacy (Enterprise, Workgroup, Broadcast, Studio, Compact, Micro, Smart) - 3 Years  
Universal Videohubs - 3 Years  
Smart/Master Control - 1 Year

## Power Supplies

All power supplies sold separately carry a 12 month warranty.